# DELCOLLO SECURITY — TECHNOLOGIES—

July 21, 2010

Town of Elsmere Attn: Tine Law 11 Poplar Ave Elsmere, DE 19804

Re: Public Works Location

Goal: To provide the customer with security alarm upgrades.

**Customers Responsibility:** Provide access to the property to complete the below proposal. Provide dedicated phone line for monitoring purposes.

Delcollo Security Technologies (DST) Responsibility: Provide a proposal as listed below. Provide demonstration and training at customer's convenience upon initial installation completion; provide demonstration and training 1 time during the next year at the customer's convenience. Provide 1-year warranty on new hardware and labor.

We propose to do the following Security Work:

Delcollo Security Technologies will replace the existing Intrusion Alarm Panel and keypad at no charge. The communicator will be programmed to send burglar alarm signals and a daily log to our Central Station. All necessary paperwork will be submitted as required. The new intrusion alarm panel and keypad has a one-year warranty. The existing two passage door contacts will be replaced with new contacts. Option to replace the overhead door beam system is \$ 275.00. The existing beam system is in a state of disrepair and appears to have false alarm potential. The overhead door contacts will be reused.

Delcollo Security Technologies assumes no warranty in regards to the existing wiring and associated components.

Total price for replacement and programming	\$ no charge		
Central Station Monitoring; includes 1 open/close report e-mailed each month.	\$ 240.00 annually		
Beam Replacement	\$ 275.00		

1. The below price is good for 30 days.

2. Prices based on normal working hours: Mon-Fri 7:30am - 4:00pm

3. All goods and equipment furnished under this contract are and shall remain the property of Delcollo Security Technologies no matter how affixed to realty or personal property until paid in full.

Upon acceptance, please sign and return one copy to our office.

Accepted by AMN AME AM Date 7/23/3010

Delcollo Rep Michael Musick Date 7/21/2010

226 Brookside Drive . Boxwood Industrial Park . Wilmington, Delaware 19804

Security Systems – Surveillance Systems – Closed Circuit Television – Access Control Fire Alarm Systems and Inspections – Paging and Sound Systems

Phone: (302) 994-5400

www.delcollo.com

Fax: (302) 995-1023



Location: Elswere Public Works
220 New Hood
Elswere NE. 19805

#### **False Alarm Prevention Check List**

1) I acknowledge that all users of this alarm system are familiar with its operation.

2) I acknowledge that I received written and oral instructions from DELCOLLO SECURITY TECHNOLOGIES explaining the proper use and operation of the alarm system.

3) I acknowledge that I received all information including telephone numbers, account numbers, etc to assist me in avoiding alarm dispatch due to a false alarm.

4) It is understood all windows and doors are to be secured before arming the alarm system.

5) It is understood I am responsible for updating DELCOLLO SECURITY TECHNOLOGIES of changes to my response call list or service issues I may experience.

6) It is understood I will follow the manufacture's guidelines as outlined in the user manual for periodically testing my alarm system. DELCOLLO SECURITY TECHNOLOGIES will provide telephone assistance with this testing.

7) It is understood I have several options available to me with regards to the dispatching of the police. These options are designed to prevent a false dispatch. One example is "police not responding until the alarm is verified by the user".

8) I acknowledge the system will remain on test for seven days before authority dispatch is authorized unless I request exemption from this waiting period due to special circumstances.

9) I acknowledge that a false alarm prevention checklist has been provided for my records and for submittal with my registration application.

10) It is understood that Delcollo Security Technologies does not provide a warranty for existing equipment & wiring.

Date

Date

Date

January

Alarm User (Signature)

Date

Technician (Print Name)

Technician (Signature)

226 Brookside Drive • Boxwood Industrial Park • Wilmington, Delaware 19504

Security Systems – Surveillance Systems – Closed Circuit Television – Access Control Fire Alarm Systems and Inspections – Paging and Sound Systems

Phone: (302) 994-5400

www.delcollo.com

Fax: (302 995-1023

## DIRECT BILLING ACCOUNT CHANGE ON EXISTING ACCOUNT ACCOUNT CHANGE OVER ALARM MONITORING SERVICE AGREEMENT

(800-633-2677) D/B/A Central Office Processing Services	- INTERNAL USE ONLY -				
Fax: 856-629-4043 P.O. Box 836 Williamstown, NJ 08094	ENTERED BY _	DATE	INVOICE #	1 1025	
START MONITORING ON (DATE) DEALER USE					
SUBSCRIBER OR DEALER LIC./REG. #		REC.#	ACCOUNT #	1540	
This Agreement is made this 27 day of JUI	by and between Lyc	dia Security Monitoring, Inc. a/b/a/C	entral Office Processing Services (*	Company"), and	
NAME LOUDICH ESAIETE HUBLI	cilvan	KSIIII		'Subscriber")	
MONITORED ADDRESS OF DELLO 1/2007	1111		LILLI	("Premises")	
CITY CISMERE TOWNSHIP		STATE 4	E ZIP CODE 19	865	
Call To Verify Phone No. 1:	Call To Verify Phor				
In consideration of and subject to the terms and conditions hereinafter set forth, Company agrees t signaling system ("System" or "Security Systems") in Subscriber's Premises as a subcontractor of I	A THE PARTY OF THE			r residential	
ACCOUNT IS A U.L. CERTIFIED ACCOUNT FOR FM CERTIFIED ACCOUNT		☐ FIRE	DEALER#	569	
PAGG GODEG	A COMMAND SOURCE OF THE PARTY O	ACCT. TYPE:	COMMERCIAL   RESI	DENTIAL	
PASS CODES: FORM		FORMAT:	N		
GOWNERT O.		PANEL TYPE: 4 2-WAY VOICE MOI	PANEL TYPE: DCLP Y 730		
LIST IN ORDER AGENCIES OR AUTHORITIES TO BE NOTIFIED (HEREINAFTER	R "DESIGNATED PER			ALIYII IARV	
	DEGIGNATED TEN	oono / oneon i =i deide, i	PHONE		
PI DE FIO MIO AIO CAII: E/SMETE TO/ICE (312) 998/123					
P2   F2   M2   A2   Call: Fire   @ (3ld) (543930					
P3 F3 M3 A3 Call:		@ (			
TIESP, PARTY LIST IN ORDER RESPONDING PARTIES TO BE NOTIFIED UPON RECEIPT OF SIGNALS FOR LISTED CODES (HEREINAFTER "DESIGNATED PERSONS")					
KEY: H = HOME W = WORK C = CELL P = PAGER E = EMAIL Circle One PHONE #:					
Notify or Email:					
Notify or Email: HWCPE@( )					
Notify or Email: HWCPE@( )					
Notify or Email:		HWCPE@(			
Alarm Company Notification					
Attn Dealer: Alarm notification will be sent via COP-A-FAX or Email if you have activated either service. If Dealer phone notification is required, indicate with either "A" (Alarm Co. notification) or "R" (Runner for Fire System Response) in "AL.CO." field.					
CODE/ USE TEMPLATE #					
ZONE SUPERVISED TEST FREQUENCY (I.E. 24, 72. etc.): CODE SPECIFIC OPENING/CLOSING SUPERVISED UNSUPERVISED:	CALL TO VERIFY / NOTIFY				
CONDITION	PREMISES				
CONDITION				ليا	
CONDITION				Ш	
CONDITION					
CONDITION					
CONDITION CONDITION			шшш	Ш	
CONDITION					
CONDITION					
CONDITION				Ш	
CONDITION					
DISPATCH MODIFICATION (Select Only One)					
1. □ Activate "Subscriber Delay of Dispatch" Modification (maximum of four separate calls prior to dispatch)					
2.   Activate "Multiple Alarm Analysis" Before Responding To My Account  Percent respond to a hyperlang clarm as maly poles more than one unique code or zone is received within minutes (maximum 10 minutes)					

3. 

Activate "Duplicate Signal Suppression" After Responding To My Account

IRRESPECTIVE OF CAUSE, SUCH LIABILITY SHALL BE LIMITED TO THE MAXIMUM SUM OF \$1,000.00 COLLECTIVELY FOR COMPANY AND COMPANY ASSOCIATES, AND THIS LIABILITY SHALL BE EXCLUSIVE.

IN THE EVENT THAT THE SUBSCRIBER WISHES TO INCREASE THE MAXIMUM AMOUNT OF SUCH LIMITED LIABILITY, SUBSCRIBER MAY, AS A MATTER OF RIGHT, OBTAIN A HIGHER LIMIT BY PAYING FOR THE INCREASE IN SUCH LIMIT OF LIABILITY, BUT THIS HIGHER LIMITATION SHALL IN NO WAY BE INTERPRETED TO HOLD COMPANY OR COMPANY ASSOCIATES AS AN INSURER.

3. Release of Insured Losses. Subscriber hereby releases Company and Company Associates from and against all (i) losses, damages and expenses covered by Subscriber's insurance policies, (ii) deductibles, and (iii) loss, damage and expense in excess of amounts paid by Subscriber's insurance company.

4. Waiver of Subrogation, Subscriber hereby waives any rights Subscriber's insurance company may have to be reimbursed by Company or Company Associates for money paid to or on behalf of Subscriber.

5.INDEMMIFICATION. SUBSCRIBER AGREES TO DEFEND COMPANY AND COMPANY ASSOCIATES WITH ATTORNEYS DESIGNATED BY COMPANY FROM AND AGAINST AND PAY (WITHOUT ANY CONDITION OR OBLIGATION THAT COMPANY OR COMPANY ASSOCIATES FIRST PAY) FOR ALL CLAIMS, DEMANDS, SUITS, LIABILITIES, DAMAGES, JUDGMENTS, LOSSES AND EXPENSES INCLUDING, WITHOUT LIMITATION, ATTORNEYS FEES, WHICH MAY BE ASSERTED AGAINST OR INCURRED BY COMPANY OR COMPANY ASSOCIATES BY OR DUE TO ANY PERSON NOT A PARTY TO THIS AGREEMENT, INCLUDING SUBSCRIBER'S INSURANCE COMPANY, ARISING OUT OF OR FROM, IN CONNECTION WITH, AS A RESULT OF, RELATED TO OR AS A CONSEQUENCE OF THE SERVICE, FAILURE OR IMPROPER DISPATCH OF PERSONS, RECORDING OF COMMUNICATIONS OR VIDEO SURVEILLANCE/RECORDING, OPERATION OR NON-OPERATION OF THE MONITORING STATION FACILITIES, OR THE ACTIVE OR PASSIVE SOLE, JOINT OR SEVERAL NEGLIGENCE OF ANY KIND OR DEGREE OF COMPANY ASSOCIATES OR COMPANY.

6.Place of Suit. Subscriber and Company each irrevocably agree that all claims, actions or proceedings arising out of or from, in connection with, as a result of, related to or as a consequence of this Agreement or the Services (a "Suit") shall be brought exclusively in the state or federal courts located in the district or county where Company's monitoring station is located and Subscriber and Company each irrevocably and unconditionally consent to the exclusive jurisdiction of these courts.

#### 7.WAIVER OF TRIAL BY JURY, SUBSCRIBER AND COMPANY EACH HEREBY IRREVOCABLY WAIVE ANY RIGHT TO TRIAL BY JURY IN ANY SUIT BROUGHT BY EITHER PARTY.

8. Suspension of Service and Removal of Equipment. Should Dealer default under its contract with Company, or upon termination of Services for any reason, or if the Security Alarm becomes a "runaway" system or is excessively communicating with Company's monitoring station without apparent reason, Subscriber authorizes and empowers Company to, without limitation, do any one or more of the following: ignore all communications received from the Security Alarm, disconnect the Security Alarm, or render the Security Alarm incapable of communicating locally or with Company's monitoring station by direct or remote programming the removal or deletion of data necessary to operate the Security Alarm. The exercise of such rights shall not be deemed a waiver of Company's right to damages, and Company shall have the right to enforce all other remedies or rights.

9. Damages. If Subscriber fails or refuses to cooperate or prevents Company from exercising its rights pursuant to the previous paragraph, Subscriber shall pay to Company the sum of One Dollar (\$1.00) for each individual communication received by the monitoring station, as agreed upon damages and not as a penalty, plus all actual attorneys' fees and court costs incurred by Company as a party in any action arising out of or from or related to the previous paragraph or this paragraph.

10.False Alarms. In the event the Security Alarm is activated for any reason whatsoever, the Subscriber shall (i) pay, without any right to be reimbursed by Company, or (ii) reimburse Company for any fines, fees, losses, damages, costs, expenses and penalties assessed against Subscriber or Company by any person, court or local, state or federal government or governmental agency.

- 11.Binding Agreement, This Agreement, without any changes, shall be deemed to be in full force and effective upon commencement of Services.
- 12. Applicable Law. This Agreement shall be governed by and construed according to the laws of the State of New Jersey without reference to any conflicts of law rules.
- 13. Contractual Limitation of Actions. All claims, actions or proceedings against Company or Company Associates must be commenced in court within one (1) year after the cause of action has accrued or the act, omission or event occurred from which the claim, action or proceeding arises, whichever is earlier, without judicial extension of time, or said claim, action or proceeding is barred. The time period in this paragraph must be strictly complied with.
- 14. Assignability of Agreement. This Agreement is not assignable by Subscriber except upon the written consent of Company, which shall be in Company's sole and absolute discretion. This Agreement or any portion thereof is assignable by Company in its sole and absolute discretion.
- 15. Payment of Attorneys' Fees. Subscriber shall pay to Company all costs and expenses including, without limitation, actual attorneys' fees incurred by Company or Company Associates in any dispute in connection with, arising out of or from, as a result of, related to or as a consequence of the relationship, rights, duties, responsibilities or obligations of the parties created by this Agreement.
- 16. Monitoring Service. Monitoring service consists solely of the calling by telephone ("Calling") (at the numbers supplied by Dealer or a Subscriber in writing) of Proper Authorities (the "Responding Party List") within a reasonable period of time (a) under the circumstances at the Monitoring Station and (b) the priority of the Communication received from the subscriber's premises ("Premises") which are voice or video communication or electronic signals which are codes identified in writing by Dealer ("Listed Codes") appear on an operator's computer screen at the Monitoring Station ("Monitoring Services"). No Monitoring Service shall be rendered for electronic signals received which are not Listed Codes or for voice and video communication which does not request assistance.

IF "SUBSCRIBER DELAY OF DISPATCH" IS CHECKED, COMPANY WILL CALL PROPER AUTHORITIES ONLY AFTER FIRST ATTEMPTING ONE CALL TO EACH OF THE FIRST TWO TELEPHONE NUMBERS SUPPLIED BY SUBSCRIBER (THE "RESPONDING PARTY LIST") TO OBTAIN DIRECTION CONCERNING THE NECESITY TO REPORT THE RECEIPT OF LISTED CODES TO PROPER AUTHORITIES. IF "MULTIPLE ALARM ANALYSIS" IS CHECKED, COMPANY WILL NOT CALL PROPER AUTHORITIES UNCESS MORE THAN ONE UNIQUE LISTED CODE OR ZONE IS RECEIVED AT THE MONITORING STATION WITHIN A TEN (10) MINUTE PERIOD. IF "DUPLICATE SIGNAL SUPPRESSION" IS CHECKED, AFTER COMPANY CALLS PROPER AUTHORITIES IT WILL NOT AGAIN CALL PROPER AUTHORITIES UPON RECEIPT OF THE SAME LISTED CODE(S) OR ZONE(S) WITHIN A SIXTY (60) MINUTE PERIOD.

Notwithstanding anything contained herein to the contrary, (i) upon receipt of electronic signals which are not Listed Codes ("Phantom Signals"), Company may, in its sole and absolute discretion and without any liability, perform Monitoring Services as if the Phantom Signals are Listed Codes for the lowest level of non-life safety for the Premises; provided, however, Dealer may deliver written notice to Company directing Company to assume that such Phantom Signals are a specific Listed Code, but in no event shall Company be required to perform Monitoring Services for Phantom Signals, and (ii) upon receipt of a Listed Code or Phantom Signal and prior to Calling the Responding Party List, Company may, in its sole and absolute discretion and without any liability, Call or attempt to Call the Premises as frequently as Company deems appropriate to verify the necessity to report the receipt of a Listed Code to Proper Authorities and, in addition, Company may in its sole and absolute discretion and without any liability, upon receipt of an abort code or voice or video communication to disregard the receipt of a Listed Code or other Communication, refrain from Calling the Responding Party List or advise the Responding Party List of receipt of an abort code or voice or video communication to disregard the receipt of the Communication.

Company's efforts to notify Proper Authorities or the Responding Party List shall be satisfied by (a) advice of receipt of a Communication to the first person answering a Call, or (b) if a Call does not connect (e.g., telephone equipment or telephone Company's system unable to successfully complete the Call for any reason), one attempt to Call each of the telephone numbers or e-mail each of the e-mail addresses listed on the Responding Party List or Proper Authorities, or (c) by leaving a message with a telephone answering service or any mechanical, electronic or other technology permitting the recordation of voice or data communications.

- 17. Suspension of Service. Subscriber agrees that Company's obligations hereunder are waived automatically without notice and Subscriber releases Company for all loss, damage and expense in case the monitoring station, telephone network, equipment, or facilities necessary to operate the Security Alarm or monitoring station are destroyed, damaged, inoperable or malfunction for any reason whatsoever, for the duration of such interruption of Service.
- 18.Integrated Agreement. This instrument contains the entire Agreement between the parties hereto with respect to the transactions described herein and supersedes all prior or current negotiations, commitments, contracts, express or implied, warranties, express or implied, statements and representations, whether written or oral, pertaining thereto, all of which shall be deemed merged into this Agreement. Neither party has authority to make or claim any representation, term, promise, condition, statement, warranty, or inducement which is not expressed herein.
- 19. Valid Agreement. Should any provision hereof (or portion thereof), or its application to any circumstances, be held illegal, invalid or unenforceable to any extent, the validity and enforceability of the remainder of the provision and this Agreement, or of such provisions as applied to any other circumstances, shall not be affected thereby, and shall remain in full force and effect as valid, binding and continuing.
- 20. Modifications. All changes or amendments to this Agreement must be in writing and signed by both parties to be binding on the parties.
- 21. Consent to Intercept, Record, Disclose And Use Contents of Communications, You, for yourself and as the authorized agent of your family, guests, agents, servants, representatives and employees (individually and collectively, "Any Person"), hereby consent to Company intercepting, recording, retrieving, reviewing, copying, disclosing and using the contents of all telephone, video, wire, oral, or electronic and other forms of transmission or communication to which you, Any Person or Company are parties.
- 22.MEDICAL EMERGENCY SIGNAL. SUBSCRIBER ACKNOWLEDGES AND AGREES THAT COMPANY'S SOLE RESPONSIBILITY UPON RECEIPT OF A MEDICAL EMERGENCY COMMUNICATION TRANSMITTED FROM THE PREMISES IS TO CALL BY TELEPHONE THE MEDICAL ASSISTANCE PROVIDERS AS DIRECTED BY SUBSCRIBER. SUBSCRIBER UNDERSTANDS AND AGREES THAT COMPANY AND COMPANY ASSOCIATES ARE HEREBY RELEASED FROM ANY AND ALL LOSSES, DAMAGES AND EXPENSES WHICH SUBSCRIBER, OR ANYONE CLAIMING THROUGH SUBSCRIBER, IN ANY WAY MIGHT OR COULD CLAIM AGAINST COMPANY ASSOCIATES BASED UPON, ARISING OUT OF OR FROM, IN CONNECTION WITH, RESULTING FROM, RELATED TO OR AS A CONSEQUENCE OF COMPANY'S FAILURE OR IMPROPER DISPATCH OF MEDICAL ASSISTANCE PROVIDERS INCLUDING, WITHOUT LIMITATION, THE ACTIVE OR PASSIVE SOLE, JOINT OR SEVERAL NEGLIGENCE OF ANY KIND OR DEGREE OF COMPANY ASSOCIATES OR COMPANY
- 23. Subscriber Obligations. If Subscriber or Dealer terminates the business relationship between them for any reason whatsoever, or if Subscriber sells or no longer occupies the entire Premises, Subscriber shall immediately (i) notify Company in writing, and (ii) deprogram the communicator in the alarm panel to delete Company's telephone number and account number.
- 24.Liquidated Damages. If the Security Alarm excessively communicates with Company monitoring station or if the Subscriber is not subject to a valid and acceptable contract with Company and the Security Alarm continues to communicate with the monitoring station, Subscriber agrees to pay to Company the sum of One Dollar (\$1.00) for each individual communication from the Security Alarm received by Company monitoring station, as liquidated damages and not as a penalty, plus all actual attorneys' fees and court costs incurred by Company as a party to any dispute arising out of or from or in connection with this paragraph.
- 25.Subscriber Authorization/Consent. Subscriber hereby irrevocably (i) authorizes the Dealer to instruct Company to disregard or ignore any communications received by Company from the Premises if the Security Alarm excessively communicates with Company monitoring station or if the Subscriber is not subject to a valid and acceptable contract with Company and the Security Alarm continues to communicate with the monitoring station, and (ii) consents to Company's compliance with all such instructions.
- 26. Paragraph Headings. The paragraph titles used herein are for convenience of the parties only and shall not be considered in construing the provisions of this Agreement.
- 27. Kansas Modification. In any subscriber Agreement between Company and a Kansas consumer, as that term is defined in the Kansas Consumer Protection Act, nothing in this contract shall be construed to exclude, modify, or otherwise limit either the implied warranties of merchantability or fitness for a particular purpose, or any remedy provided by law for a breach of those warranties.

### DELCOLLO SECURITY TECHNOLOGIES -



226 Brookside Drive **Boxwood Industrial Park** Wilmington, Delaware 19804 (302) 994-5400

Upon the completion of installation

This agreement is made this 27 day, of 10 by and between Custom Security, Inc. and
NAME / OUT OF ESTIGE PUBLIC WORKS ("Subscriber")
ADDRESS 30 Wew Rd. CITY 2/5/N/CF STATE DE ZIP 198/15 Location of Protected Premises ("Premises")
Location of Froientes (Fremises   Fremises   State   Control   Con
perpair services on a Monday to Friday Sunday to Saturday basis between the hours of 9-5 24 hours a day per call repair service maintain monitor a commercial residential
signaling system ("System") (except communicator), as follows:
1. Subscriber agrees to pay Company the sum of
(a) \$Upon signing this Agreement

2. Subscriber agrees to pay Company the sum of Two Hundred Horted Graph (\$741.00) for the lease of the system, dispatch, access control services, repair services, maintenance, and/or central station monitoring services, as checked above, prepaid Graph (or a period of year(s)). This Agreement shall automatically, without action by either party, extended and renew itself under the same terms and conditions for successive periods of one year each, after the initial period unless either party gives to the other at least thirty days written notice, prior to expiration date, of intention to teminate this Agreement upon its original or any renewed expiration date. Time is of the sence with requard to this paragraph.

3. SUBSCRIBER AGREES AND UNDERSTANDS: THAT COMPANY IS NOT AN INSURER AND THAT INSURANCE COVERING PERSONAL INJURY, INCLUDING DEATH, AND REAL OR PERSONAL PROPERTY LOSS OR DAMAGE IN, ABOUT OR TO THE PREMISES SHALL BE OBTAINED BY THE SUBSCRIBER; THAT COMPANY, EXCEPT AS SET FORTH HEREIN, MAKES NO GUARANTEE, REPRESENTATION OR WARRANTY, INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR PURPOSE; THAT THE EQUIPMENT AND SERVICES ARE DESIGNED TO REDUCE, BUT NOT ELIMINATE CERTAIN RISKS OF LOSS AND THAT THE AMOUNTS BEING CHARGED BY COMPANY ARE NOT SUFFICIENT TO WARRANT OR GUARANTEE THAT EITHER NO LOSS OR DAMAGE WILL OCCUR OR INCREASED LOSS OR DAMAGE WILL NOT OCCUR; THAT COMPANY IS NOT LIABLE FOR ANY LOSS OR DAMAGE WHICH MAY OCCUR EVEN IF DUE TO THE ACTIVE OR PASSIVE SOLE, JOINT OR SEVERAL NEGLIGENCE OF COMPANY OR ITS AGENTS, SERVANTS, EMPLOYEES, SUPPLIERS OR SUBCONTRACTORS OR TO THE IMPROPER PERFORMANCE OF AND/OR FAILURE TO PERFORM OF THE EQUIPMENT OR BREACH OF CONTRACT, EXPRESS OR IMPLIED, OR BREACH OF WARRANTY, EXPRESS OR IMPLIED, OR BY LOSS OR DAMAGE TO FACILITIES NECESSARY TO OPERATE THE SYSTEM OR ANY CENTRAL STATION. SINCE IT IS IMPRACTICAL AND EXTREMELY DIFFICULT TO FIX ACTUAL DAMAGES FOR PERSONAL INJURY AND/OR PROPERTY DAMAGE WHICH MAY ARISE DUE TO THE DESIGN, SALE, LEASE, INSTALLATION, REPAIR, SERVICE, MAINTENANCE, OR MONITORING OF ANY SYSTEM, AND/OR THE DISPATCH OF INDIVIDUALS TO THE PREMISES, AND/OR THE FAILURE OR FAULTY OPERATION OF EQUIPMENT AND/OR THE ACTIVE OR PASSIVE SOLE, JOINT OR SEVERAL NEGLIGENCE OF COMPANY AND/OR ITS AGENTS, SERVANTS, EMPLOYEES, SUPPLIERS OR SUBCONTRACTORS AND/OR ANY CLAIM BROUGHT IN PRODUCT OR STRICT LIABILITY AND/OR BREACH OF WARRANTY, EXPRESS OR IMPLIED, AND/OR BREACH OF CONTRACT, EXPRESS OR IMPLIED, NOTWITHSTANDING THE ABOVE PROVISIONS, SHOULD THERE ARISE ANY LIABILITY ON THE PART OF COMPANY, WHETHER IN CONTRACT, TORT OR EQUITY, INCLUDING, BUT NOT LIMITED TO ANY GENERAL, DIRECT, SPECIAL, INCIDENTAL, EXEMPLARY, PUNITIVE AND/OR CONSEQUENTIAL DAMAGES, IRRESPECTIVE OF CAUSE, SUCH LIABILITY SHALL BE LIMITED TO THE MAXIMUM SUM OF \$250.00, AND THIS LIABILITY SHALL BE EXCLUSIVE.

IN THE EVENT THAT THE SUBSCRIBER WISHES TO INCREASE THE MAXIMUM AMOUNT OF SUCH LIMITED LIABILITY, SUBSCRIBER MAY, AS A MATTER OF RIGHT, OBTAIN FROM COMPANY A HIGHER LIMIT BY PAYING AN ADDITIONAL AMOUNT FOR THE INCREASE IN SUCH LIMIT OF LIABILITY, BUT THIS HIGHER

IN THE EVENT THAT THE SUBSCRIBER WISHES TO INCREASE THE MAXIMUM AMOUNT OF SUCH LIMITED LIABILITY, SUBSCRIBER MAY, AS A MATTER OF RIGHT, ORTAIN FROM COMPANY A HIGHER LIMIT BY PAYING AN ADDITIONAL AMOUNT FOR THE INCREASE IN SUCH LIMIT OF LIABILITY, BUT THIS HIGHER LIMITATION SHALL IN NO WAY BE INTERPRETED TO HOLD COMPANY AS AN INSUBER.

4. Company small have the givine company that the properties of the pro

SUBSCRIBER SPECIFICALLY ACKNOWLEDGES AND ACCEPTS PARAGRAPH 3 ABOVE AND PARAGRAPH 14 (COMMERCIAL TRANSACTIONS ONLY) ON REVERSE.

TERMS AND CONDITIONS ON THE REVERSE SIDE ARE AN INTEGRAL PART OF THIS CONTRACT.

SUBSCRIBER ACKNOWLEDGES RECEIPT OF A COPY OF CONTRACT.

READ THE FRONT AND REVERSE BEFORE SIGNING.

THERE ARE NO WARRANTIES, EXPRESS OR IMPLIED, WHICH EXTEND BEYOND THE DESCRIPTION ON THE FACE OR REVERSE HEREOF, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

YOU, THE BUYER (CONSUMER TRANSACTIONS ONLY), MAY CANCEL THIS TRANSACTION, SALE OR CONTRACT FOR ANY REASON, AT ANY TIME WITHIN THREE (3) BUSINESS DAYS OR PRIOR TO MIDNIGHT OF THE THIRD BUSINESS DAY AFTER THE DATE OF THIS TRANSACTION OR YOU HAVE SIGNED THE CONTRACT AND/OR PURCHASED THE MERCHANDISE. SEE THE ATTACHED NOTICE OF CANCELLATION FORM FOR AN **FXPI ANATION OF THIS RIGHT.** 

NOTICE TO SUBSCRIBER.

14(B). (RESIDENTIAL AND COMMERCIAL TRANSACTIONS) IN THE EVENT OF DEFAULT OF SUBSCRIBER, COMPANY SHALL HAVE THE RIGHT TO ENTER AND CONFESS JUDGMENT IN REPLEVIN FOR IMMEDIATE POSSESSION OF THE EQUIPMENT. SUBSCRIBER HEREBY IRREVOCABLY AUTHO-RIZES ANY PROTHONOTARY, CLERK OF COURT OR ATTORNEY TO APPEAR FOR AND CONFESS JUDGMENT AGAINST SUBSCRIBER IN FAVOR OF COMPANY IN ANY ACTION OF REPLEVIN INSTITUTED BY COMPANY TO RECOVER POSSESSION OF THE EQUIPMENT FOR WHICH AN AFFIDAVIT OF DEFAULT BY COMPANY AND THIS AGREEMENT SHALL BE HIS SUFFICIENT WARRANT. UPON THE ENTRY OF JUDGMENT IN REPLEVIN FOR POSSES-SION, A WRIT OF POSSESSION MAY ISSUE FORTHWITH, WITHOUT ANY PRIOR WRIT OR PROCEEDINGS WHATSOEVER.

labor, material, parts and equipment to service the System at that time due to ordinary wear and lear only, pursuant to the terms hereof. All other service shall be paid by Subscriber on a time and material basis at Company's prevailing charges.

18(d). If the System is leased, upon receipt of notice from Subscriber of the necessity to service the System, Company agrees, pursuant to the terms hereof, to provide all labor, material, parts and equipment to service the System due to ordinary wear and tear only. All other service shall be paid by Subscriber on a time and material basis at Company's prevailing charges.

18(e). Company makes no representation, promise, warranty or guarantee that there will be no interruptions of service or delay in performing service. Company's sole obligation after receiving a service request is to dispatch a service employee to the Premises within a reasonable time after a service employee becomes available, during normal business hours excluding Saturdays, Sundays and holidays, after receipt of Subscriber's service employee becomes available, during normal business during service. Subscriber agrees that Company shall have no liability for any loss, damage or expense to Subscriber, including any general, special, incidental or consequential damages sustained by Subscriber due to any delay in (1) dispatching any employee, (2) arrival at the Premises, or (3) in servicing the equipment, regardless of whether the delay is excusable or nonexcusable and/or due to the sole, joint or several negligence of Company or its agents, servants, employees, suppliers or subcontractors.

18(f). It is understood and agreed that Company will service the Subscriber's System, but Subscriber agrees that Company's duly to service the System is subject to the terms of this Agreement and conditioned upon Subscriber notifying Company of the necessity for such service, excluding maintenance service, if applicable. Subscriber agrees that all repair, replacement or installation of additional equipment to the Sy

20. Subscriber agrees to units), install alto supply an goods, machine the deposition of the Cremises of the Premises of the P

A. COMPANY HEREBY WARRANTS TO SUBSCRIBER ALONE ONLY THAT ALL OF THE MATERIAL INSTALLED IS AGREED TO BE SPECIFIED AND IS IN ACCORDANCE WITH THE MANUFACTURER'S SPECIFICATIONS. IN THE EVENT THAT ANY PART SHALL BECOME DEFECTIVE WITHIN ONE (1) YEAR FROM THE DATE OF THE ORIGINAL INVOICE FOR THIS INSTALLATION, COMPANY SHALL REPLACE OR REPAIR ANY DEFECTIVE PART WITHOUT CHARGE TO SUBSCRIBER. THIS WARRANTY IS NOT ASSIGNABLE.

B. IF SUBSCRIBER SHALL DISCOVER A DEFECT IN THE PRODUCTS SUPPLIED UNDER THIS AGREEMENT, SUBSCRIBER SHOULD IMMEDIATELY CONTACT COMPANY IN WRITING OR BY TELEPHONE, AT THE ADDRESS AND TELEPHONE NUMBER SET FORTH, AND FULLY DESCRIBE THE NATURE OF THE DEFECT SO THAT REPAIR SERVICE MAY BE RENDERED.

C. EXCEPT AS SET FORTH IN PARAGRAPH A, COMPANY MAKES NO EXPRESS WARRANTIES AS TO ANY MATTER WHATSOEVER, INCLUDING, WITHOUT LIMITATION. THE CONDITION OF THE EQUIPMENT, ITS MERCHANTABILITY, OR ITS FITNESS FOR ANY PARTICULAR PURPOSE; ALL OTHER WARRANTIES ARE SPECIFICALLY EXCLUDED.

D. THIS WARRANTY DOES NOT COVER ANY DAMAGE TO MATERIAL OR EQUIPMENT CAUSED BY ACCIDENT, VANDALISM, FLOOD, WATER, LIGHTNING, FIRE, INTRUSION, ABUSE, MISUSE, AN ACT OF GOD, ANY CASUALTY, INCLUDING ELECTRICITY, ATTEMPTED UNAUTHORIZED REPAIR SERVICE, MODIFICATION OR IMPROPER INSTALLATION BY ANYONE OTHER THAN COMPANY AND ANY OTHER CAUSE BEYOND THE CONTROL OF COMPANY

COMPANY SHALL NOT BE LIABLE FOR ANY GENERAL, DIRECT, SPECIAL, EXEMPLARY, PUNITIVE, INCIDENTAL OR CONSEQUENTIAL DAMAGES.

SUBSCRIBER ACKNOWLEDGES: THAT ANY AFFIRMATION OF FACT OR PROMISE MADE BY COMPANY SHALL NOT BE DEEMED TO CREATE AN EXPRESS WARRANTY; THAT COMPANY DOES NOT MAKE ANY REPRESENTATION OF WARRANTY, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS THAT THE SYSTEM OR SERVICE SUPPLIED MAY NOT BE COMPROMISED, CIRCUMVENTED, OR THE SYSTEM OR SERVICES WILL IN ALL CASES PROVIDE THE SIGNALING, MONITORING AND RESPONSE FOR WHICH IT WAS INTENDED: THAT SUBSCRIBER IS NOT RELYING ON COMPANY'S SKILL OR JUDGEMENT IN SELECTING OR FURNISHING A SYSTEM SUITABLE FOR ANY PARTICULAR PURPOSE;

THAT THERE ARE NO EXPRESS WARRANTIES WHICH EXTEND BEYOND THOSE ON THE FACE OF THE AGREEMENT HEREOF, OR HEREIN.

AND THAT ALL IMPLIED WARRANTIES, IF ANY, COINCIDE WITH THE DURATION OF THIS WARRANTY. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS OR THE EXCLUSION OR THE LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH MAY VARY FROM STATE TO STATE.

23. Company shall service only the components of its System. Subscriber agrees that Company has no responsibility for the condition or operation of any equipment, device, or property of any sort of Subscriber, the telephone company or others to which the System is attached. If the System transmits signals by wire (telephone circuit), Subscriber acknowledges that (a) the communication between the System at the Premises and Company's central station is via the telephone lines, (b) the telephone ines may not transmit the communication from the System, and (c) Company's sole obligation under such circumstances is to notify the telephone company that the telephone line is not operating when Company receives information advising it of said problem. If the System or its devices transmits signals by radio, telemetry, Subscriber understands that a radio telemetry system is a non-supervised reporting device which requires operable antennae and non interference with radio wave transmissions for a signal to be transmitted by devices and/or received by the transmitter and/or central station; if there is interference of the transmissions or if the antennae are inoperative, there is no indication of this fact at the central station and no signal can be transmitted by the devices or System and/or received by the central station while the interference and/or incorporative conditions conditions.

reporting device which requires operable antennae and non interference with radio wave transmissions or a signal to be transmitted by devices and/or received by the central station, it mere is interference of the transmistions or if the antennae are inoperative, there is no indication of this fact at the central station and no signal can be transmitted by the devices or System and/or received by the central station while the interference and/or inoperative condition continues.

24. All claims, actions, or proceedings, legal or equitable, against Company must be commenced in court within one (1) year after the cause of action has accrued or the act, omission or event occurred from which the claim, action or proceeding arises, whichever is earlier, without judicial extension of lime, or said claim, action or proceeding is barred, time being of the essence of this paragraph.

25. This instrument contains the entire Agreement between the parties heretowith respect to the transactions described and supersedes all previous and contemporaneous negotiations, commitments, contracts, express or implied, statements and representations, whether written or verbal, pertaining thereto, all of which shall be deemed merged into this Agreement. Neither party has authority to make or claim any representation, term, promise, condition, statement, warranty, or inducement which is not expressed herein. Should any provision hereof, or its application to any circumstances, be held illegal, invalid or unenforceability of the remainder of the provision and this instrument or of such provision as as applied to any other circumstances, shall not be affected thereby, and shall continue in full force and effect as valid, binding and subsisting. All changes or amendments to this Agreement must be in writing and signed by the parties to be binding on the parties.

26. The acceptance of this Agreement in writing or by course of conduct or payment by Subscriber waives all terms and conditions contained in any purchase order, acknowledgment or c

subcontractor engaged by Company.

30. Subscriber acknowledges that Company may record wire and oral communications and hereby consents and authorizes Company to so record all such communications between Company, Subscriber and/or Subscriber's agents, servants, employees and/or representatives

31. Subscriber agrees to supply all proper and necessary electrical power for system operation.